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Annual Report

COLLEGE OF DENTURISTS OF BRITISH COLUMBIA

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July 22, 2021

Honourable Adrian Dix
Minister of Health
PO Box 9050 Stn Prov Govt
Victoria, BC V8W 9E2

Dear Minister:

It is my pleasure to present to the Ministry of Health the twenty-fifth Annual Report from the College of Denturists of British Columbia (CDBC). This report covers the period from April 1, 2020 to March 31, 2021.

Sincerely,

A handwritten signature in black ink, appearing to read 'M. Nelson', written in a cursive style.

Ms. Michelle Nelson
Chair of the Board
College of Denturists of British Columbia

Message from the Registrar

In my years of working with a variety of regulatory colleges I have always been fortunate to have great supporting teams. I consider the team at the College of Denturists of BC. (CDBC) to be among the best. Everyday they share their expertise and knowledge, acquired during their long tenure with the college, both with me and with registrants.

I have “big shoes” to fill while your long serving Registrar, Jennifer Roff is off on temporary leave. She will be watching to see how things progress as the CDBC works towards an amalgamation.

One of the projects that has been on the go for some time now is that of a multi-jurisdictional written theory exam. The groundwork has taken place over the previous months and recently came to fruition. The Denturist Colleges of Alberta, Ontario and B.C. along with an expert in building, facilitating and qualifying exams for professionals, have been able to provide a remotely proctored theory exam.

This multi-jurisdictional exam did not happen overnight and was not without a good deal of time and effort on the part of many people. The Board would like to thank all of those who provided their input to ensure a well thought out and thorough exam.


The exam took place virtually at the same time for all three provinces. We look forward to seeing the results of the exam and how this might be the way of the future for this particular portion of the exam process.

We also recognize that this process was a safe way to provide an exam during the Covid-19 pandemic.

Who would ever have thought that we would be facing a world-wide pandemic?

The office made changes in order to provide the necessary support and equipment to enable staff to work effectively from home. In no time the downtown office became a ghost town as virtually all the health regulator organizations moved to work from home as an alternative.

Although the meetings have had to be “virtual” there is now a Transition Steering Committee made up of both Professional and Public Board Members from each of the four dental colleges. The Transition Steering Committee (TSC) meets on a regular basis to discuss the process of amalgamation and plan for how that will transpire.



The TSC is contemplating the hiring of a Project Lead to be fully focused on what needs to happen at what time in order to move the process forward in a timely fashion.

Currently the four Registrars are providing support to the Transition Steering Committee but it is expected that once there is a Project Lead they will take over the process and Registrar's will provide information or support as needed.

The Board Members continue to work to ensure appropriate discussion and decisions that are needed to ensure that the work of regulating the profession is ongoing even as amalgamation work is underway.

I sincerely thank the staff for their significant work and support as I have taken time to get up to speed on the many aspects of the general work and as we move forward together with the amalgamation process.

Louise Crowe

Louise Crowe
Registrar
College of Denturists of British Columbia



Message from the Board Chair

This past year has been a flurry of activity and essential milestones on many fronts both nationwide and within the CDBC.


I want to acknowledge and extend my condolences to the families affected by the loss of 215 First Nations children in BC, and I remain cognizant of the ongoing discoveries of unmarked graves across Canada. The unity of everyone in our communities is integral to acknowledging these unimaginable discoveries. CDBC's ongoing commitment to cultural safety and humility is of utmost importance in our organization. We continue to be mindful of this promise during all of our daily activities and duties.

With a sigh of relief, the Covid-19 pandemic is slowly getting under control as more and more people receive their vaccines. It is prudent to acknowledge and thank the many health care professionals and service workers who have put their own health at risk to serve the public throughout this challenging time.

As I enter my second three-year term as a registrant with the CDBC, I feel truly honoured to be elected as the new Board Chair, and I am privileged to be working with a highly dedicated Board of Directors and staff.

While The CDBC has been working on many projects over the past year, I am pleased to report that the hard work and progress around amalgamation continues. The Registrar and staff have worked tirelessly with the other dental colleges and the Transition Steering Committee (TSC) to ensure a smooth and successful transition. The efforts and collaboration between all of the oral health regulators have been genuinely positive and momentous. Although there is still much work to be done, I am confident that this team will make great strides and accomplish this goal.

Amalgamation will bring a modern and highly efficient governance model to the public of BC. These efforts will ensure an equitable approach to public protection while offering unity and



cohesion among the four oral health regulators. In addition, it will secure enhanced collaboration under a multidisciplinary approach.

In this 25th year of self-governance, the CDBC continues to strive for excellence in providing the public with continued access to safe, competent and ethical care and service. I look forward to maintaining our progression as we navigate this exciting, transitional phase.



Michelle Nelson
Chair of the Board
College of Denturists of British Columbia

About the College of Denturists of British Columbia

Vision Statement

The public has respect, trust and confidence in the safe and ethical care provided by denturists in British Columbia.

Mission Statement

CDBC sets standards and regulates denturists to ensure high quality practice and protection of the public.

Mandate

CDBC derives its authority from the *Health Professions Act* (HPA). This legislation establishes a social contract between CDBC and the public who seek services from denturists in British Columbia. The social contract obligates CDBC to serve and protect the public.

Role

CDBC licenses and regulates denturists and the practice of denturism within British Columbia.

Health Professions Act

The HPA, passed in 1990, provides legislation under which health professionals can regulate themselves in British Columbia. It allows for the establishment of Colleges, sets out the responsibilities of Boards of those Colleges, and provides general directions for governing the registrants of the profession. As well, it describes the duties and responsibilities of a College to registrants and members of the public. The HPA allows denturists, as a health profession, to be self-regulated.

Denturists Regulation

The Denturists Regulation designates CDBC as the governing body for denturists under the HPA.


Bylaws

CDBC is designated by regulation, under the HPA, to create bylaws for CDBC's operation. The HPA specifically lists the areas in which bylaws may be created. CDBC bylaws govern CDBC's operation, as well as the registration and licensure of denturists in British Columbia.

All actions by CDBC must be within the laws established. Any action which is not specifically allowed will be deemed to exceed CDBC's authority.

Public Disclosure

All Board and Committee meetings are open to members of the public. However, persons may be excluded for reasons indicated in section 1.12(7) of CDBC's bylaws. As well, all Board and Committee minutes, records and notes become public information.



The *Freedom of Information and Protection of Privacy Act* applies to CDBC's operations.

The Board

Professional representative, Ms. Stacey MacAulay was newly elected to CDBC's Board for a three-year term ending April 1, 2024.

Board Members

Professional Representatives

Carson Law (2020-2023)
Stacey MacAulay (2021-2024)
Michelle Nelson (2018-2024)
Alison Nicholls (2018-2023)
Mohammad Sarwari (2019-2022)
Eugene Shmitsman (2019-2022)
Tracey Turko (2018-2021)

Public Representatives

Patricia Dooley
Seema Lal (term end April 1, 2021)
Robert Whiteley

Administrative Staff

Jennifer Roff, Registrar (on leave effect. November 2020)
Louise Crowe, Registrar (effect. November 2020)
Vyvian Burns, Executive Secretary
Nancy Graham, Program Coordinator

Committees

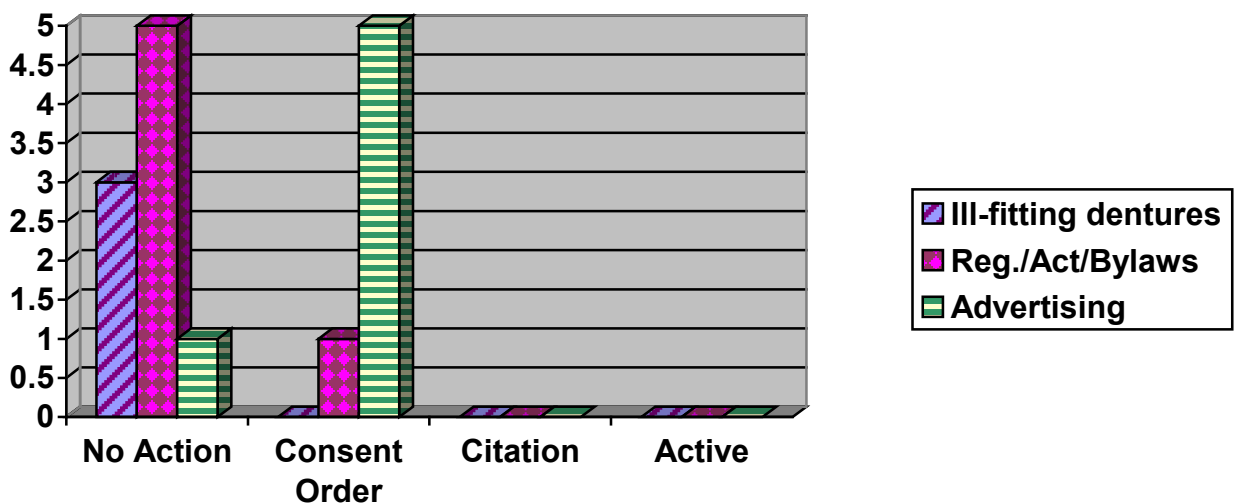
Inquiry Committee

Members: Seema Lal (Chair/Public Rep.), Michelle Nelson (Prof. Rep.) and Carson Law (Prof. Rep.)

Activities:

- Receive, review and resolve complaints in a fair and timely manner.
- Refer complaints to the Discipline Committee as necessary.
- Assist other Committees with ongoing regulatory compliance.

Complaint Type/Resolution Summary



*NO ACTION includes mediated settlement without formal action by CDBC.



Discipline Committee

Members: Robert Whiteley (Chair/Public Rep.), Mohammad Sarwari (Prof. Rep.), Eugene Shmitsman (Prof. Rep.)

Activities:

- Conduct hearings into matters referred by the Inquiry Committee.

In 2019-2020, no matters were referred to the Discipline Committee.

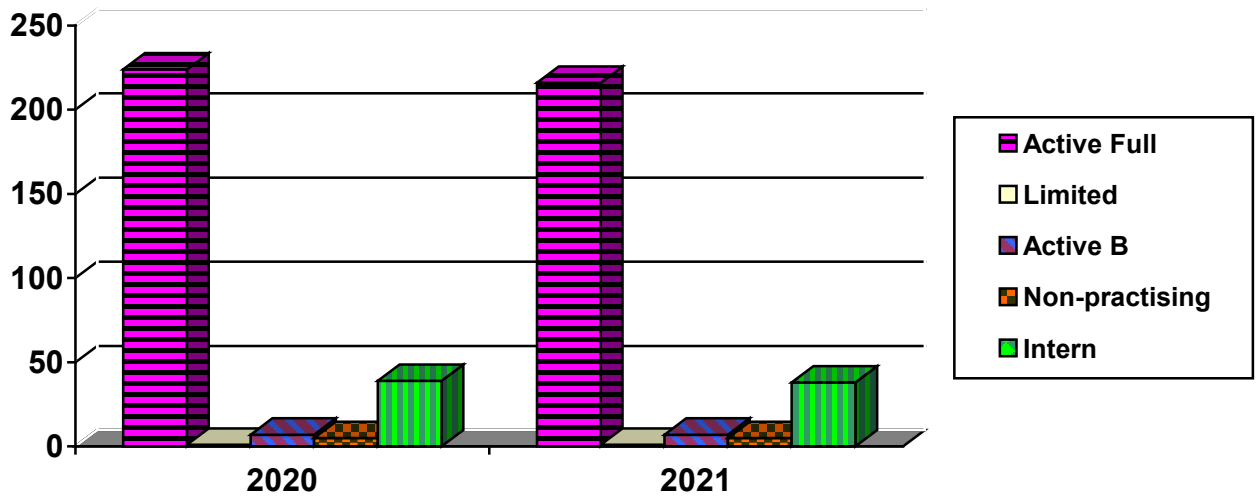
Registration Committee

Members: Tracey Turko (Chair/Prof. Rep.), Pat Dooley (Public Rep.), Alison Nicholls (Prof. Rep.), Robert Whiteley (Public Rep.)

Activities:

- Review and approve applications for registration.
- Offer Theory Examinations.
- Offer Clinical Examinations – Complete Denture Examination (CDE) and Objectively Structured Clinical Examination (OSCE).
- Continue to offer Advanced Practice Examinations for the provision of removable partial dentures and dentures over implants.

Registration Table



Period Ending March 31, 2020

Active Full	224
Limited	1
Active B	7
Temporary	0
Non-practising	5
Intern	39

Period Ending March 31, 2021

Active Full	216
Limited	1
Active B	7
Temporary	0
Non-practising	5
Intern	38

Patient Relations Committee

Members: Pat Dooley (Chair/Public Rep.), Carson Law (Prof. Rep.), Mohammad Sarwari (Prof. Rep.)

Activities:

- Establish and maintain procedures by which CDBC deals with professional misconduct complaints of a sexual nature.
- Monitor and evaluate the operation of these procedures.
- Develop and coordinate, for CDBC, educational programs on professional misconduct of a sexual nature for registrants and the public as required.
- Establish a patient relations program to prevent sexual misconduct, including professional misconduct of a sexual nature.

- Develop guidelines for the conduct of registrants with their patients
- Provide information to the public regarding CDBC's complaint and disciplinary process.

Quality Assurance Committee

Members: Tracey Turko (Chair/Prof. Rep.), Pat Dooley (Public Rep.), Alison Nicholls (Prof. Rep.)

Activities:

- Establish and monitor standards of practice to enhance the quality of practice and reduce incompetent, impaired or unethical practice among registrants.
- Establish and maintain a continuing competency program to promote high practice standards among registrants.
- Review requests for continuing education credits.
- Perform annual practice reviews with registrants.
- Ongoing development of an evidence-based quality assurance program, including updated continuing competence exercises and self-assessments.

Continuing Education Request Summary


<u>COURSES REVIEWED</u>	<u>APPROVED</u>	<u>NOT APPROVED</u>
77	77	0

Executive Committee/Finance and Audit Committee

Members: Seema Lal (Chair/Public Rep.), Tracey Turko (Prof. Rep.), Eugene Shmitsman (Prof. Rep.)

Activities

- Prepare and monitor the annual budget.
- Oversee the finances to ensure usage in an efficient, effective and responsible manner.

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- Ensure financial records are kept and statements are presented to the Board on a regular basis.
 - Establish policies and procedures consistent with generally accepted Canadian accounting principles and auditing and assurance standards.
 - Review the performance of the Registrar.
 - Attend to other issues that may be referred to the Committee by the Board.

Nominations Committee

Members: Alison Nichols (Chair/Prof. Rep.), Seema Lal (Public Rep.) and Carson Law (Prof. Rep.)

Activities:

- Obtain nominations for vacant or impending vacant board member positions.
- Suggest potential appointments for Chair, Vice Chair and Committee Chairs.