BCCOHP | British Columbia College of
Oral Health Professionals

BCCOHP BOARD OPEN MEETING
Thursday, 2 March 2023
9:00 a.m. – 2:00 p.m.

Terminal City Club
837 West Hastings Street, Vancouver, BC
Skidmore Room, 2nd Floor

MINUTES
_____

The British Columbia College of Oral Health Professionals (BCCOHP or "the College") Open
meeting commenced at 12:33 p.m.

In Attendance

Dr. Alexander Hird, Acting Chair	Ms. Cathy Larson
Mr. Carl Roy, Chair (via Webex)	Ms. Rachel Ling
Ms. Julie Akeroyd	Ms. Shirley Ross
Ms. Elizabeth (Lise) Cavin	Mr. Amandeep Singh
Ms. Pat Dooley	Ms. Kim Trottier
Ms. Marion Erickson (via Webex)	

Regrets
Ms. Michelle Nelson

Staff in Attendance
Dr. Chris Hacker, Registrar and Chief Executive Officer (CEO)
Ms. Nancy Crosby, Manager, Board and Committee Relations
Mr. Narinder Dhillon, Senior Manager, People and Culture
Ms. Joyce Johner, General Counsel and Deputy Registrar
Ms. Karen Mok, Director, Professional Conduct, Competence and Fitness
Ms. Róisín O'Neill, Executive Director, Policy, Planning and People
Ms. Steph Nicholls, Senior Manager, Policy and Projects
Ms. Jennifer Roff, Director, Professional Practice
Mr. James Spencer, Data Integration and Project Management Officer
Ms. Anita Wilks, Executive Director, Strategic Engagement and Communication (via Webex)
Mr. Dan Zeng, Executive Director, Finance, IT and Operations

Preparation of Minutes:
Ms. Megan Krempel, Raincoast Ventures Ltd.

Call to Order

Given potential connectivity issues with Mr. Carl Roy (Chair)'s connection, Dr. Alex Hird, who was confirmed as the meeting Chair, called the Open Board meeting to order at 12:33 p.m.

11.   REPORTS FROM COMMITTEES *(attachment)*

The Chair opened the floor for comments or questions from the Board on the committee reports. Dr. Chris Hacker, Registrar and CEO noted not all committees were represented by the reports, only those that were active in their work to report to the Board. The Patient-Centred Care Committee and the Standards and Guidance Committee were preparing reports, which would be presented to the Board at a later date.

11.a   Discipline

11.b   Inquiry

11.c   Quality Assurance

11.d   Registration

11.e   Sedation and General Anesthesia

12.   BCCOHP Board Dashboard Report Q3 – 31DEC22 *(attachment)*

Ms. Steph Nicholls, Senior Manager, Policy and Projects, reviewed the Quarter 3 Board Performance Dashboard which included both internal and external inputs around risk, engagement, monitoring, complaints, people, and operations. Data from the Voice of Patient survey was used to populate the dashboard and financial data would be included upon release of the budget. Results of an Oral Health Professionals survey would additionally be incorporated.

During discussion, comments were offered regarding:

- Suggestion to further break down the data by Indigenous and non-Indigenous and by geographic area
- The importance in separating Indigenous data by First Nations, Métis, and Inuit recognizing that this may require individuals to self-identify
- A better understanding is needed on rural health care, access to care, related costs, and how it compares with urban health care
- An Oral Health Professional panel comprised of 40 individuals contributed to the research
- Ensuring data from under-housed and vulnerable populations is obtained
- Using alternate methods to engage with people during the complaint process
- Surveying registrants on the BCCOHP operations, specifically their experience with the registration process and health monitoring, to identify any points of discrimination
- Google tags placed on the BCCOHP website will inform a journey mapping exercise of how individuals use the website.

This concludes the Open Meeting – 12:55 p.m.