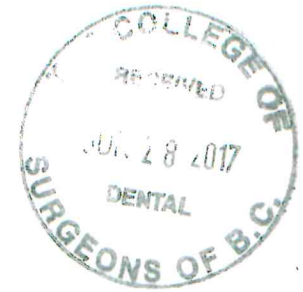




MEMORANDUM OF AGREEMENT AND UNDERSTANDING
BETWEEN THE
COLLEGE OF DENTAL SURGEONS OF BC (THE COLLEGE)
AND
DR. ALLEN SHEN



1. I, DR. ALLEN SHEN,
 - (a) understand that with respect to the Complaint made by *Redacted* (College file # *Redacted*) the College considered that I would benefit from a program to enhance my recordkeeping, radiographic and billing practices;
 - (b) agree to a suspension from the practice of dentistry for a period of one month, beginning ~~9 January 2017;~~ *June 30, 2017* *As*;
 - (c) agree to pay to the College a fine in the amount of \$10,000.00 due immediately on signing this MAU;
 - (d) understand that pursuant to the *Health Professions Act*, the Inquiry Committee considered that this is a serious matter requiring publication which includes my name (unless the Inquiry Committee agrees to a request to withhold information pursuant to s.39.3);
 - (e) undertake to review the Dental Recordkeeping Guidelines established by the College and to complete the College's online recordkeeping course (available online on the College website www.cdsbc.org) within three months of signing the MAU. I further agree to direct my staff to take the College's online recordkeeping course;
 - (f) agree that in future, my recordkeeping will comply with the Dental Recordkeeping Guidelines and any future modifications of that document;
 - (g) agree to review the UBC Faculty of Dentistry recommendations for prescribing radiographs;
 - (h) agree that in future, my billing practices will accurately reflect the treatment billed;



- (i) agree that I will instruct staff that all billings must accurately reflect the treatment provided;
- (j) undertake at my cost to successfully complete the Professional/Problem Based Ethics Program (ProBE) to be given in Vancouver on 2018 Date TBA. I understand that successful completion of the course means that I must achieve an unconditional pass. I also understand the College will provide information to ProBE about the basis for my referral;
- (k) agree to a chart review. Nine months after completion of the recordkeeping course, I will provide the College with copies of all my insurance remittance summary statements for the preceding three months. The College will choose the names of seven patients from those statements and I will choose the names of three patients from those statements and provide the College with those 10 complete patient charts (including radiographs) for a chart review;
- (l) understand that if the Complaint Investigator conducting the chart review considers any of the recordkeeping, radiographic or billing practices does not meet the standard expected, I will be informed and allowed to respond. The concerns, my response and proposals to address the concerns, if any, may then be referred to the Inquiry Committee for their consideration and direction;
- (m) agree to respond to any requests from the College in a timely manner;
- (n) agree that I am responsible for promptly informing the College in writing when I comply with any requirement of this MAU or if a deadline or requirement has not been met, informing the College that it has not been met and advising the College when and how I will meet the requirement;
- (o) understand that this MAU may be taken into account in the event of a future complaint;
- (p) confirm that I have read and understand this MAU, and have had the opportunity to obtain legal advice on its contents;

Or Denver
Oct 12-14, 2017
P.S.

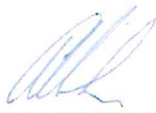
2. THE COLLEGE OF DENTAL SURGEONS OF B.C., through its Registrar, Jerome M. Marburg, has advised Dr. Allen Shen:

- (a) it may view any breach of this MAU once signed as unprofessional conduct;

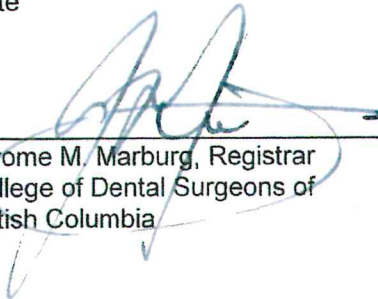
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(b) that following the successful completion of all the terms of the MAU, the monitoring file will be closed.

June 16, 2017
Date


Dr. Allen Shen

29 June 2017
Date


Jerome M. Marburg, Registrar
College of Dental Surgeons of
British Columbia

