

Strategic Plan 2024-27



VISION

Reimagined oral health care oversight



MISSION

To safeguard the public from harm and discrimination by diligently overseeing safe, competent, ethical, and team-based oral health care, ensuring trustworthiness in our regulatory practices.



VALUES

We put people first

We recognize that the most important resource in delivering our mission is the diversity and knowledge of people.

We do what we say

We are committed to achieving meaningful outcomes for patients and the public, and to being transparent about our work and its impact.

We get it done

We build credibility and trustworthiness through the quality of our regulatory work, while approaching new challenges with openness and curiosity.

We take the long view

Through continuous improvement, we will use our influence to make a positive impact today and in the future.



STRATEGIC FOCUS

Regulatory leadership

Identify strategic opportunities within regulatory modernization, including seamless transition to new governing legislation.

Initiatives

- Prepare for and implement the principles and requirements of the *Health Professions and Occupations Act* to better protect the public and facilitate good governance.
- Collaborate and engage with the public and other health care system partners to strengthen the delivery of safe, competent and ethical health care by the professionals we regulate.
- Implement a risk-based and data-led approach to regulatory decision-making and measurement of performance outcomes.

Cultural safety and humility

Uphold Indigenous rights and promote reconciliation through the regulation and delivery of oral health care.

Initiatives

- Embed cultural safety and humility and Indigenous specific anti-racism in all aspects of governance and operations and eliminate barriers to Indigenous people accessing BCCOHP.
- Set expectations for oral health professionals that support the delivery of culturally safe and humble oral health care.
- Ensure shared decision-making with Indigenous peoples, including recruiting and retaining Indigenous board, committee and staff members.

Health equity and anti-discrimination

Prevent harm and discrimination to create equity in oral health care experience, delivery and outcomes.

Initiatives

- Build a safe and inclusive organizational culture that upholds anti-racism and anti-discriminatory principles and measures.
- Identify and remove policies and practices that perpetuate discrimination.
- Implement regulatory processes that foster meaningful and respectful communication between oral health professionals, patients and the public.
- Support oral health professionals to take action on health equity and discrimination.

Modernized regulatory functions

Unify core regulatory functions and establish patient-centred standards that prioritize patient safety and promote the public interest.

Initiatives

- Implement a single registration system and public register.
- Establish a quality assurance program for all oral health professionals.
- Develop ethical principles, professional and practice standards for all oral health professionals.