BCCOHP | British Columbia College of Oral Health Professionals

# DIRECTED EDUCATION AGREEMENT (DEA)

In the matter of an investigation under s. 33 and
for remedial action by consent under s. 36(1)
of the *Health Professions Act*, R.S.B.C 1996, c183

## BETWEEN

## BC COLLEGE OF ORAL HEALTH PROFESSIONALS (BCCOHP)

## AND

## MS. LAURA SHOEMAKER

1. I, Ms. Laura Shoemaker:

   (a) understand that following the investigation of a BCCOHP own motion complaint, Complaint file #107085 and following its consideration by a Panel of the Inquiry Committee on July 10, 2025, it was directed I enter this Directed Education Agreement (DEA) to address the following areas of concern: licensing, ethical conduct, and professional misconduct, to ensure the public is not at risk.

   (b) consent to a reprimand for acting contrary to the *Health Professions Act* and *Regulations* with respect to engaging in the unauthorized practice of denturism.

   (c) understand and agree that this DEA is made with respect to a "serious matter" as that term is defined in s. 26 of the *Health Professions Act* and that public notification will be made pursuant to s. 39.3 of the *Act* by publication of this DEA in its entirety.

   (d) undertake:

i. to ensure I am registered with BCCOHP if I engage in the practice of denturism in BC and not to repeat the conduct of practising denturism while not registered to do so.

ii. in accordance with BCCOHP's Bylaw 13.04, to respond fully and substantively, in an acceptable form and manner, and in a timely way to all communication from BCCOHP.

(e) undertake, at my cost, to successfully complete the Medical Ethics and Professionalism Course (ME-15) provided by PBI Education (Courses • PBI Education), within six (6) months of signing this DEA. I understand that successful completion of the course means that I must achieve a pass grade. I also understand BCCOHP will provide information to the course provider about the basis for my referral and request a written evaluative summary of my participation in the course.

(f) understand if there is no specified length of time that an undertaking is binding on me, I may contact BCCOHP to request to be released from the undertaking.

(g) agree to respond to any requests from BCCOHP in a timely manner.

(h) agree I will promptly inform BCCOHP in writing when I comply with any requirement of this DEA.

(i) agree if a deadline or requirement has not been met, I will immediately inform BCCOHP it has not been met.

(j) understand a monitoring file will be opened to track my compliance with this DEA and in order to do so, consent to the disclosure of my continuing education credits and/or transcripts under BCCOHP's Quality Assurance Program to verify completion of the above-noted requirements.

(k) understand this DEA may be taken into account in the event of a future complaint as permitted by s. 39.2(1) of the *Health Professions Act*.

(l) confirm that I have read and understand this DEA and have had the opportunity to obtain legal advice on its contents.

(m) understand any breach of this DEA, once signed, may constitute professional misconduct.

(n) understand following successful completion of all terms of the DEA, the monitoring file will be closed.

August 25, 2025
Date

[redacted]
Ms. Laura Shoemaker

September 10, 2025
Date

[redacted]
Karen Mok
Deputy Registrar, BCCOHP