

**BCCOHP BOARD OPEN MEETING****Thursday, December 4, 2025****9:00 a.m. – 10:25 a.m.****BCCOHP Offices  
110-1765 West 8<sup>th</sup> Avenue, Vancouver, BC  
“Karen England” Room****MINUTES**

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The British Columbia College of Oral Health Professionals (BCCOHP or "the College") Open meeting commenced at 9:02 a.m.

**In Attendance**

Carl Roy, Chair

Julie Akeroyd

Tianna Armstrong

Pat Dooley

Marion Erickson (virtual)

Dr. Andrew Irwin

Hooman Janami (virtual)

Dr. Lina Jung

Rachel Ling

Shirley Ross

Amandeep Singh

Elizabeth Cavin

**Regrets**N/A**Staff in Attendance:**

Dr. Chris Hacker, Registrar and CEO

Bethany Benoit-Kelly, Director, Communications and Engagement

Katy Carson, Director, Cultural Safety and Humility

Thomas Chan, Chief Operating Officer

Rebecca Chisholm, Director, Professional Practice

Ruby Ma, Director, Investigations and Resolutions

Karen Mok, Deputy Registrar and General Counsel

Roisin O'Neill, Deputy Registrar and Executive Director, Transformation

Ronald Revell, Executive Director, Strategy and Integration

Jennifer Roff, Deputy Registrar and Executive Director, Regulation

Sasan Solaimani, Technical Support

Mary Yu, Manager, Registrar's Office

**Public Attendees:**

David Carney

**Preparation of Minutes**

Sandra Moore, Raincoast Ventures Ltd.

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**1. Call Meeting to Order and Territorial Acknowledgement**

Carl Roy, Chair, called the meeting to order at 9:02 a.m. and provided a territorial acknowledgement. A welcome was extended to management, staff, and the guest in attendance.

**2. Roundtable Introductions (*attachments*)**

Pat Dooley, Board Member, reflected on their personal and professional background, family history, interests/accomplishments, and recent Indigenous learning experience.

Board members then shared aspects of their Indigenous learnings and backgrounds, following which Chair Roy reinforced the value of these introductions.

**3. Declaration of Interest**

No declarations were raised. Chair Roy noted that should a question arise during the meeting that may present a conflict, Board members were encouraged to declare it.

**4. Approval of December 4, 2025, Open Board Meeting Agenda (*attachments*)****RESOLUTION:**

**It was MOVED (Julie Akeroyd) and SECONDED (Dr. Andrew Irwin)**

That the BC College of Oral Health Professionals Board approves the Open Meeting Agenda for December 4, 2025.

**CARRIED**

**5. Consent Agenda (*attachments*)**

1. Approval of September 4, 2025, Open Board Meeting Minutes
2. Reports from Committees (*attachments*):
  - a. Inquiry
  - b. Registration
  - c. Sedation and General Anesthesia
  - d. Standards and Guidance

**RESOLUTION:**

**It was MOVED (Dr. Lina Jung) and SECONDED (Rachel Ling)**

That the BC College of Oral Health Professionals (BCCOHP) Board approves the items on the Consent Agenda for the December 4, 2025, BCCOHP Open Board meeting.

• **CARRIED**

**6. Future Board Meetings – March, April, and June 2026 (*attachment*)**

Karen Mok, Deputy Registrar and General Counsel, referred to the distributed briefing note and noted the need to elect an acting chair for the March 12, 2026 and the need for a “save the date” for an April 1, 2026, Board meeting, during which it may be needed for the current Board to approve the bylaws under the new *Health Professionals and Occupations Act* (HPOA). It was noted that the June 2026 Board meeting will be held virtually due to the World Cup being held during that same time.

**RESOLUTION:**

That Pat Dooley by unanimous consent be appointed acting Chair for the March 12, 2026 Board meeting.

**7. Update on Indigenous Anti-Racism, Cultural Safety and Humility (*attachments*)**

Katy Carson, Director, Cultural Safety and Humility, referred to the distributed Briefing Note and informed on highlights since the last Board meeting, including:

- Completion of a benchmarking survey; some aspects have been identified for improvement and are currently underway
- Convening of the first Indigenous Oral Health Circle on November 7, 2025, with a meeting scheduled for Friday, December 5, 2025; meetings will be scheduled monthly in 2026
- Experiential learning opportunity
- Planning for next fiscal year, and what the next phase of implementation will be
- Sector wide highlights: collaborating with other organizations and regulators
- Representation on a Consultation Process Working Group and an E-Workers Support Program Working Group (a requirement of the *HPOA*)
- Federation of Dental Hygiene Regulators of Canada Working Group convening in January 2026 regarding a resource related to Indigenous Anti-Racism, Cultural Safety, and Humility
- Recent meeting for regulators in October 2025, where Katy Carson delivered a presentation on leadership and importance of connection.

During ensuing discussion, comments were offered related to:

- Composition of the E-Workers Support Program Working Group (information services, support workers, support program) and Indigenous Oral Health Circle
- The role that Indigenous governing bodies play
- Federation of Dental Hygiene Regulators resource – meant to be a companion document to the competencies that were produced
- Clarification of the consultants working on the Anti-Discrimination, Equality, and Reconciliation project.

**8. Balanced Scorecard and Performance Dashboard (*attachment*)**

Dr. Chris Hacker, Registrar and Chief Executive Officer (CEO), referred to the distributed briefing note and provided an explanation of the scorecard, noting that it will be updated as material changes occur, will remain in the Consent Agenda for the course of the year, and then brought up in September for discussion/feedback.

During ensuing discussion, comments were offered related to:

- Clarity needed on the criteria for declaring something as “green” or “yellow” on the scorecard
- Note that the public communicates with BCCOHP through the complaints process
- Increase in requests for extensions of the response time for complaints
- Suggestion to provide an option for compliments to be submitted as well as complaints
- The complaints process is an opportunity to look at individuals’ practices; it is about resolving patient issues, rather than supporting or advocating for the profession
- More information needed on what the progress and delivery/slight delay percentages mean on the Executive Dashboard.

It was suggested that the colours on the scorecard be further defined, and more information on what the progress percentages and delivery/slight delays mean on the Executive Dashboard.

**9. Public Questions**

No questions were brought forward. David Carney, a public attendee, was invited to address the Board on items related to the agenda and indicated no questions or comments.

**10. Closing of Meeting**

The Open meeting of the BCCOHP concluded at 9:57 a.m.

**This concludes the Open Meeting – 9:57 a.m.**