BCCOHP | British Columbia College of Oral Health Professionals

BCCOHP BOARD OPEN MEETING
Wednesday, 17 June 2026
9:00 a.m. – 12:00 p.m.

Via Videoconference

MINUTES

The British Columbia College of Oral Health Professionals (BCCOHP or "the College") Open meeting commenced at 9:04 a.m.

In Attendance

Julie Akeroyd, Chair
Dr. Ben Balevi
Lise Cavin
Dr. Bertrand Chan
Pat Dooley
Marion Erickson
Dr. Andrew Irwin
Shirley Ross
Katie Skelton
Kim Trottier

Staff in Attendance

Dr. Chris Hacker, Registrar and Chief Executive Officer (CEO)
Bethany Benoit-Kelly, Director, Communications and Engagement
Katy Carson, Director, Cultural Safety and Humility
Thomas Chan, Chief Operating Officer
Evelyn Chen, Director, People and Culture
Rebecca Chisholm, Director, Professional Practice
Chloe Lo, Director, Registration and Certification
Ruby Ma, Director, Investigations and Resolutions
Ronald Revell, Executive Director, Strategy and Integration
Jennifer Roff, Deputy Registrar and Executive Director, Regulation
Sasan Solaimani, Technical Support
Mary Yu, Manager, Registrar's Office

Preparation of Minutes

Megan Krempel, Raincoast Ventures Ltd.

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1. Call Meeting to Order and Territorial Acknowledgement

Julie Akeroyd, Board Chair, called the meeting to order at 9:04 a.m. and provided a territorial acknowledgement.

2. Roundtable Introductions

1. Demonstration of Learning

Shirley Ross shared about their upbringing in Manitoba and settling in Vancouver, BC, and how, as an adult, they had spent time relearning the history and significance of the places they had grown up. Shirley's work and life had taught them about caring, community, compassion, hardship, resilience, and the dignity of those too often forgotten about.

Board members shared about the places they grew up or had family from, noting the many connections between them.

For the benefit of new Board members, Katy Carson, Director, Cultural Safety and Humility, explained the purpose and intention of the roundtable introductions as a means for Board members to humanize whom they sat with on the Board, to learn more about one another, and to deepen relationships. The introductions had a positive influence, facilitated trust amongst Board members, and contributed to good decision-making. The protocol was being recognized and implemented by other organizations.

Marion Erickson noted what a difference the roundtable introductions had made in the interactions of the Board members since their implementation. Marion Erickson cited the late Murray Sinclair's book, *Who We Are: Four Questions for a Life and a Nation,* and the four important questions of "Where do I come from?", "Where am I going?" "Why am I here?", and "Who am I? These questions could be a starting place for the roundtable introductions.

3. Declaration of Interest

No declarations were noted. Board members were reminded they could raise a potential conflict at any point during the meeting.

4. Approval of June 17, 2026, Open Board Meeting Agenda *(attachments)*

RESOLUTION:
It was MOVED (Shirley Ross)
RESOLVED that the BC College of Oral Health Professionals Board approve the Open Board Meeting Agenda for the June 17, 2026, meeting as presented.

CARRIED

5. Consent Agenda *(attachments)*

1. Approval of March 12, 2026 Open Board Meeting Minutes

Dr. Ben Balevi informed that they were not present at the March 12, 2026, Open Board Meeting and would therefore be unable to approve the Minutes.

2. Reports from Committees

a. Investigation

b. License

3. BCCOHP Balanced Scorecard

The Board commenced a lengthy dialogue on the BCCOHP Balanced Scorecard, how often it should be reviewed, inclusion of rationale in each section of the Scorecard, where the data came from, and how the performance indicators were developed. The Board suggested the Scorecard be reviewed on a quarterly basis, not annually. Staff informed that some statistical information, such as the Voice of the Patient and Oral Health Professional survey, took time to compile and to demonstrate material changes and would be more appropriate for annual updates. Other information could be provided on a quarterly cadence.

The intention of the Scorecard was to identify trends and provide data in four key areas: audience; internal processes; learning, growth, and financial sustainability; and strategic investments. The Board requested that staff provide information on how the four quadrants were connected.

In reference to document 5.2.Ai, Investigations and Resolutions – Summary of Investigation Activities Report, clarification was sought on the meaning of the chart related to the Patient Record Review – Current Status. The chart provided information on the status of the patient review files under the Directed Education Agreements (DEA). The information in the chart included closed files that were being monitored as directed and where remediation was determined.

Staff were requested to provide more detail on the Health Files chart found on page 6 of the document.

During further discussion on the Scorecard, comments were offered related to:

- That a report on the design of the intake and triage process be provided
- Reasons for files to be reopened included practitioners with blood-borne communicable diseases or substance issues
- The need to better understand what was considered “safe” and “unsafe” when conducting triage, and examples be provided
- Concerns the new complaints resolution pathway could result in files being missed
- Systems that other colleges were using to address complaints.

The Board passed the resolution to approve the Consent Agenda on the basis that the BCCOHP Balanced Scorecard be addressed at a future Board meeting.

RESOLUTION:
It was MOVED (Shirley Ross)
RESOLVED that the BC College of Oral Health Professionals (BCCOHP) Board approve the items on the Consent Agenda for the June 17, 2026, BCCOHP Open Board Meeting.

CARRIED

6. Board IT Recommendations *(attachment)*

In response to an action item from the April 1, 2026 Board meeting, Dr. Chris Hacker, Registrar and Chief Executive Officer, informed that staff had explored the costs related to providing Board members with laptops and individual BCCOHP email addresses. Staff found that only one of six colleges provided laptops to their Board members, while some provided Board members with laptops for use during Board meetings.

Thomas Chan, Chief Operating Officer, noted that, along with the high costs to purchase laptops, there were additional concerns with potential security issues with Board members having BCCOHP email addresses. As a means to ensure equal access to all Board members, staff were prepared to consider requests for laptops on a case-by-case basis.

Board members suggested that a digital equity grant be explored, and whether any of the other college Board members had college-specific email addresses. Staff were encouraged to shift the language away from placing the onus on the individual to be able to access Board meetings to the BCCOHP, eliminating barriers and accommodating their participation. This could be done through a guiding statement. Staff agreed to come back to the Board with a formal policy statement as part of good governance and to include BCCOHP committee members in the policy.

RESOLUTION:
It was MOVED (Pat Dooley)
RESOLVED that the BC College of Oral Health Professionals (BCCOHP) Board resolves not to direct staff to issue laptops and email addresses to individual Board members on the understanding that BCCOHP staff will consider exploring this idea.

CARRIED

7. Update on Indigenous Anti-Racism, Cultural Safety and Humility *(attachment)*

Katy Carson informed that regular Indigenous Anti-Racism, Cultural Safety and Humility (IARCSH) updates began in 2024, with the intention of providing the Board with an overview of the work on anti-racism and cultural safety and humility, both internally and in sector-wide and system-level changes.

Highlights from Fiscal Year 2025-2026 was provided in the briefing note as part of the meeting package.

The Board was asked to confirm how they wished to continue to receive these updates.

Discussion ensued, and comments were offered regarding:

- The IARSCH report was critically valuable and should continue as a separate agenda item
- Confirmation the Support Worker Program went live on April 1, 2026, under the requirements of the *Health Professions and Occupations Act* (HPOA)

- The need for acronyms used in the report and other Board communications to be explained
- Suggestion that updates be linked to initiatives within the BCCOHP Strategic Plan.

8. Investigations Committee Terms of Reference *(attachments)*

Jennifer Roff, Deputy Registrar and Executive Director, Regulation, referred to the revised Investigations Committee Terms of Reference (ToR) provided with the meeting materials and noted the ToR had been strengthened by the requirement of Indigenous representation on the decision-making panel for specific matters, including those related to Indigenous-specific racism or discrimination.

During ensuing discussion, comments were offered regarding:

- Suggestion to include a representative from the disabled community:
  - Consideration of a guiding statement stating that committees would seek to engage with Indigenous peoples and those with lived experiences, including the disabled community
- Rationale for why the requirement was introduced, and there being a legislated obligation to Indigenous reconciliation and for racist-free dental healthcare
- Suggestion that an Investigations Committee update be included as a regular item on BCCOHP Board meeting agendas going forward.

RESOLUTION:
It was MOVED (Dr. Andrew Irwin)
RESOLVED that the BC College of Oral Health Professionals Board approve the amended Terms of Reference for the Investigation Committee.

CARRIED

Health Break

The meeting paused at 10:43 a.m. and resumed at 10:50 a.m.

9. Strategic Planning *(attachment)*

Dr. Chris Hacker referred to the briefing note provided with the meeting materials in regard to the proposed timeline for the development of the BCCOHP Strategic Plan 2027-2030 and leading up to Board approval and the end of Fiscal Year 2026-27. Board feedback was sought on the process and whether the timeline was appropriate.

During discussion and in response to questions, comments were offered related to:

- Suggestion that two half-day sessions were needed for the strategic planning and should be held during the Board's September and December 2026 meetings
- The benefit of having the strategic planning sessions facilitated to ensure meaningful engagement from the Board
- Whether the current strategic plan should be the foundation to build the new plan upon, or whether a full strategic plan rebuild is needed

- Clarification that the Venn diagram related to modernization and anti-racism cultural safety and humility spoke to exploring the legal plurality that existed within the BCCOHP's regulatory jurisdiction and the intersection between modernization and Indigenous-specific racism
- Development of the strategic plan being a key role of the Board and provided the basis for the Board's work and mandate
- The new strategic plan should be reflective of a new Board, under a new Act, and with new principles
- Suggestion the Artificial Intelligence session scheduled for the September 2026 Board meeting be used for a strategic planning session instead.

RESOLUTION:
It was MOVED (Shirley Ross)
RESOLVED that the BC College of Oral Health Professionals (BCCOHP) Board accept the proposed strategic planning timelines for the development and approval of the BCCOHP Strategic Plan 2027-2030.

CARRIED

10. HPOA Updates *(attachments)*

1. Bylaw Amendments

Ronald Revell, Executive Director, Strategy and Integration, referred to the related briefing note outlining two proposed amendments to the BCCOHP Bylaws related to licensing bylaws for dental therapists and to address inconsistencies between the delegation requirements for dental technicians and denturists. It was clarified that the amendments would not change any expectations of practice.

The changes to the bylaws would create an opportunity for dental therapists to work more broadly in the system. Dental therapists could provide services to the First Nations Health Authority, Indigenous governing bodies, First Nations communities, and not-for-profit clinics.

2. Day Two Review

Details of the Day Two update were provided in the related briefing note included with the materials.

RESOLUTION:
It was MOVED (Kim Trottier)
RESOLVED that the BC College of Oral Health Professionals Board approves the proposed amendments to the Bylaws of the British Columbia College of Oral Health Professionals made pursuant to the *Health Professions and Occupations Act*.

CARRIED

11. Public Questions

No questions were brought forward.

12. Closing of Meeting / Honouring the Transition

This concludes the Open Meeting – 11:12 a.m.